

Workshop title: Action on Abuse

Aim: To enable care homes and agencies to establish and maintain the highest standards of care and support through a greater awareness of abuse prevention and good practice

Designed for: All managers and staff

Objectives: During the workshop, participants will:

- understand and recognise different types of abuse
- identify and develop the skills needed to handle abusive situations professionally
- think through the process for recognising and acting on possible abusive situations
- become familiar with and learn to use their in-house policy and procedures and the reporting form
- refine the skills of questioning, active listening and recording in an abusive situation

Method: This workshop will be participative, using discussion, exercises, and case studies, so learning is relevant and applicable to each person's job.

Length: Two 3 hour training sessions making up the total workshop

Content: Abuse of and safeguarding vulnerable adults

- * Why abuse training is needed
- * What is abuse?
- * How to recognise abuse

Dealing with abuse and neglect

- * The need to respond, not react
- * How to respond to the alleged victim and any witnesses
- * How to record and report your concerns

In-house and local authority safeguarding policies and procedures

- * Why these are needed
- * How to use the procedures, flowchart and record / referral form

Prevention is better than cure

- * How to spot potential abusive situations
- * Skilful questioning and active listening to build constructive relationships
- * Recording concerns and incidents